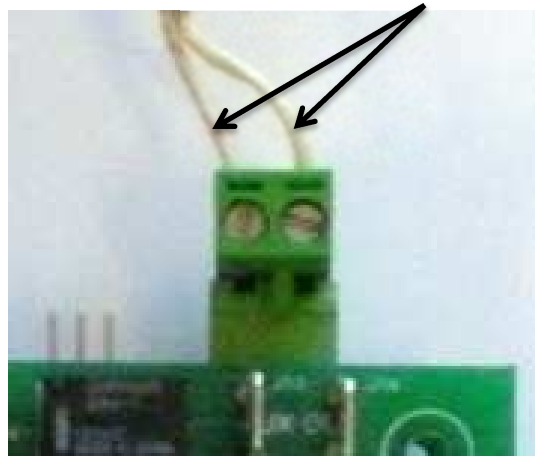
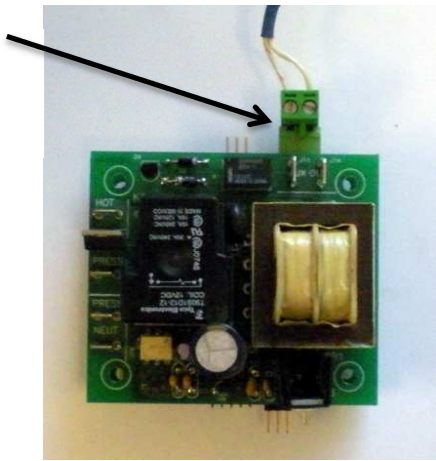


# Digital Knight

## ERR Message Troubleshooting Instructions

The **Err** message will display if the temperature signal from the platen has been interrupted, or the heating sensor has failed. First check the Lime Green temperature connector that plugs into the digital control. At the top of the controller, there is a green connector that plugs in with 2 small wires. This is the temperature sensor wire. Check to make sure it is properly seated & plugged in & test the press.

If the Err message still appears; unplug the green connector and **remove the 2 tiny wires from the lime green plug**. Cut/trim them back 1/4" and strip them so they have new ends. Reconnect them to the lime green plug so they are screwed in tightly and cannot pull out.



## ERR / OVER-TEMP Troubleshooting Instructions

An **Err** or **Over-Temp** message can also display if there is a connection or electrical interference issue on 4-position temperature plugs (disregard this step if you only have a 2-position plug). To solve this, **move the wires from the outside positions to the inside positions**. Do not swap/flip the wire positions. Simply remove the wires from the outside terminals, and move them to the 2 inside terminals so they are right next to each other. **REMOVE any small blue jumpers/resistors** that connect the outer 2 to the inner 2 connections also.

If neither solution solves the issue – purchase (1) **DKA-CTRLC** at [www.heatpress.com/support.php](http://www.heatpress.com/support.php) or contact us at 800-525-6766.

