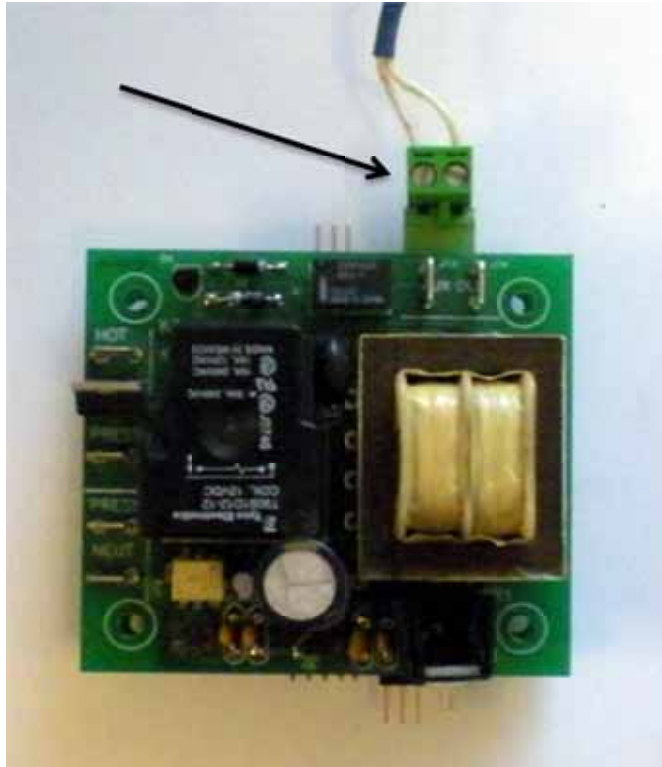


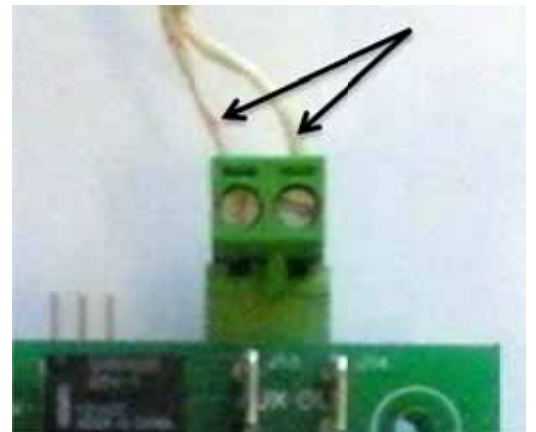
Digital Knight

ERR Message Troubleshooting Instructions

The **Err** message will display if the heating signal from the platen has been cut off, interrupted, or the heating sensor has failed. First check the Lime Green temperature connector that plugs into the digital control. At the top of the controller, there is a green connector that plugs in with 2 small wires. This is the temperature sensor wire. Check to make sure it is properly seated. Note the picture below.



If after unplugging and plugging the lime green connector the Err message still appears; unplug the green connector and remove the 2 tiny wires from the lime green plug. Cut them back 1/4" and strip them so they have new ends. Reconnect them to the lime green plug so they are screwed in tightly and cannot pull out. Plug the green plug back in and turn the press on. Note the picture on the right.



If this does not solve the issue – purchase (1) DKA-CTRLC at www.heatpress.com/support.php