

# DK20SP / DK25SP / DC8AP / DC16AP ACTIVATION TROUBLESHOOTING

If the automatic press will not activate and press together, please confirm and test the following:

1. Confirm the screen is coming on and lighting up?  
(What color are the digits, Black or backlit-White?)
2. What is the GAP in inches between the heater and the bottom silicone pad?  
(Should be  $\frac{3}{4}$ " to 1")
3. What is the PSI setting on the pressure gauge?  
(Set for 80 PSI)
4. Is the red E-Stop button in front UP and not depressed?  
(Push it in, and then twist and pull it up to reset & test the press.

OR – is the green light ON, on the front of the press?  
(if not – hit the silver button firmly and turn the green light on?)

5. Is the timer counting down when you push the two black buttons?  
(If not – open the control panel and make sure the black plug with 20ga tiny yellow & grey wires is fully plugged into the 6 gold pins on the top of the circuit board next to the lime-green temperature plug – opposite of the striped keypad ribbon connector.)
6. There is a safety switch (black plastic box) on the back white swivel-post of the machine. Is the brass rod sticking out the side fully “clicking” in when you swing the press over? The brass rod should Hit the stop-post on the frame of the press, and click in.

TEST the safety-switch/black-plastic-box:

Open up the black plastic box, and look at the two micro lever switches inside (there are 2 back-to-back). Are the 2 switches fully closing/clicking in?

Manually hold them closed by hand, and have someone else activate the press – does the press count down and activate?

Let us know those answers & results specifically, and we should be able to resolve the issue right away!